

## **Important Considerations When Booking a Limousine**

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**Choice Limousine Service, Colorado**

**(303) 646-1433**

1. Check the company's credentials.

- Check with the Better Business Bureau. It is not necessary that the company is accredited with the BBB, but make sure that there are no complaints or unresolved complaints.
- Verify the company's permit with the Public Utilities Commission. Make sure that their permit status is "active" which will tell you that the company has current insurance and is compliant with all state requirements. It will also show you roughly how long the company has been in business with their current name. (If you are interested in verifying Choice Limousine Service's public utility license status, please go to the Colorado Department of Regulatory Agencies and search under permit number LL-623).
- Ask about insurance. Make sure to verify with the company that they carry valid insurance on their vehicles.

3. Study the website. A company's website should give you a good understanding of what the company offers as well as an overall feel for the company. Is the website up to date? Is the information provided accurate and useful? If the answer to both of these questions is "yes", that is a good sign that the company will also be prompt, reliable and knowledgeable when it comes to their service. Also, most of your questions should be able to be answered through the website and hopefully you can gain additional ideas or insight into your event planning.

4. Do a general search of the company through various review websites. Does the company receive negative comments from multiple customers? One or two unhappy customers may not be a bad reflection of the company, but several unhappy customers should be a major warning sign.

5. Consider the person you speak with on the phone. Is this person courteous and knowledgeable? Can you understand the person clearly? Do they answer all your questions? If so, then you should feel confident that you are dealing with a company who deserves your business.

6. Consider a company that extends their professional services for teenagers and children, as well as adults, for events that are often "once in a lifetime" events such as proms, homecomings, birthdays, bar or bat mitzvahs. When you are booking, make sure to ask if the company double books their limousines. If they do, you or your children might be at risk of not having the car when it is wanted or needed. Choice Limousine Service never double books their limousines, so you and your children are guaranteed to have the limo when and where you want it. You will never have to worry about sharing your limo or chauffer for the evening.